

ACT Conflict Resolution Newsletter

"Building Bridges for Peace, Dialogue, and Community Resilience"

April 2026 Edition



Peacebuilding in Action: National & Network Engagement

Strengthening Dialogue. Advancing Collective Peace Efforts

National Action Plan for Peace and Security Training



As part of the "Mediation as a Tool for Peacebuilding" project, ACT for Conflict Resolution implemented an advanced training session on breaking deadlocks in community mediation processes, with the participation of youth and community leaders. The training focused on strengthening participants' skills in managing dialogue and addressing stalled negotiations between conflicting parties by providing practical tools and techniques to reopen communication channels and support collaborative solutions. The session also included practical simulations and role-playing exercises designed to enhance participants' readiness to address real-life community disputes, contributing to stronger social cohesion and peacebuilding efforts. The project is implemented with the generous support of the Swiss Federal Department of Foreign Affairs.

Women Leading Change: Empowerment & Dialogue

Expanding Women's Leadership in Mediation and Peacebuilding

Women Exploring Trauma-Informed Care



More than 15 women gathered in Jerusalem for two interactive sessions on Trauma-Informed Care, led by Issa Al-Hayek, as part of the "Women for Dialogue" project. The sessions created space to reflect on how trauma shapes individual and community experiences, and how support can be offered in ways that are mindful, respectful, and grounded in care. Through discussion and shared reflection, participants connected concepts to real-life situations, strengthening their ability to respond with awareness and sensitivity. The training also introduced practical tools to enhance emotional understanding and everyday supportive communication.

Women in Dialogue



Two interactive sessions in Jerusalem brought together 17 women to explore empathetic listening as part of the "Women for Dialogue" project. The sessions focused on creating a calm, reflective space where participants could experience the impact of presence and active listening on communication. Through dialogue-based exercises, they strengthened skills that support trust-building, understanding, and safe spaces for open exchange.

Women Leading Negotiation and Mediation



Fifteen women from different professional fields took part in a three-day advanced training in Jericho on negotiation and mediation, as part of the "Empowering Women as Peacebuilders" project supported by the Palestinian Peace Coalition. The sessions focused on creating space for women's voices in negotiation and mediation processes and strengthening their role in peacebuilding.

Through a mix of theory and practice, participants explored negotiation techniques, alliance-building, and strategies for managing complex mediation dynamics, including power imbalances between parties. The training emphasized learning by doing, with interactive exercises that allowed participants to apply concepts directly to conflict scenarios and deepen their professional skills.

Capacity Building for Future Mediators

Investing in Skills, Youth, and Academic Engagement



Najah National University Training

Bringing mediation into legal practice, ACT delivered a specialized training for participants of the Legal Incubator at An-Najah National University. The session introduced key principles of mediation and explored how alternative dispute resolution can complement formal legal processes. Participants gained practical insights and tools to support their future work in both legal and community settings.

Mediation Skills in Action Across Jerusalem Schools

Peer mediation is taking root in Jerusalem schools through ACT's "Mediators of Tomorrow" project. Basic training was successfully completed in five schools: Young Muslim Women Secondary School, Al-Nahda Girls School, Dar Al-Aytam Islamic School, and New Generation Boys School, and Al-Nabi Samuel School, where students engaged in interactive sessions designed to strengthen communication, dialogue, and nonviolent conflict resolution skills within their school communities. The project expands opportunities for students to practice mediation as a daily life skill.

Partnerships for Peace & Community Empowerment

Strengthening Local Cooperation and Civil Peace



MoU Signing with Al-Majd Association – Jenin

ACT signed a Memorandum of Understanding with Al-Majd Association in Jenin to strengthen cooperation in promoting civil peace and youth empowerment. The partnership aims to expand joint initiatives that support community resilience and constructive youth engagement.

Mediation & Community Police Cooperation

We continued our work on strengthening trust between community police and local communities. Through mediation-based approaches, the initiative focused on improving communication, reducing tensions, and building cooperative relationships that enhance community safety and cohesion.

Recognition & International Impact

ACT as a Leading Model in Community Mediation



An international report has recognized ACT as a leading model in community mediation and the promotion of social justice in Jerusalem. The report highlights ACT's innovative approaches in conflict resolution and its contribution to strengthening dialogue-based practices within communities.

Strategic Civil Society Dialogue

Ramallah

It was a pleasure to be part of the Palestinian Members Strategy Workshop organized by the Alliance for Middle East Peace (ALLMEP). The workshop brought together civil society representatives to exchange perspectives on current peacebuilding challenges and explore opportunities for stronger collaboration and strategic engagement.

Birzeit University

ACT took part in a workshop organized in collaboration with the Media Development Center at Birzeit University, CFI Media Development, and Expertise France, with support from the European Union. The discussions focused on the role of media and civil society in shaping public narratives and strengthening community engagement.

Bethlehem

We participated in a coordination meeting with Expertise France to discuss ongoing cooperation and shared programmatic priorities. The meeting highlighted continued collaboration in support of peacebuilding, dialogue, and community resilience initiatives in Palestine.

April 2026 reflects ACT's ongoing commitment to advancing mediation practices, empowering women, strengthening youth capacities, and building meaningful partnerships. Through training, dialogue, and community engagement, ACT continues to support pathways toward more inclusive, peaceful, and resilient societies.

[Learn more!](#)





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